



### **Volunteer Visitor Role Description**

Post: Volunteer Visitor

Report to: Group Coordinator

Purpose of the post: To provide emotional support to a person in immigration detention by visiting them in Morton Hall IRC

Your commitment: for a minimum of 6 months, visiting at least every 10 - 20 days.

#### **Supporting people in detention**

- To provide emotional support, by using active listening skills and developing trust with the person you are visiting
- To explain MHVG's services to the client during the first visit or as needed, including the limits of our remit (eg. we cannot provide legal advice)
- To signpost people in detention to other sources of support where appropriate, e.g. Bail for Immigration Detainees (BID), Medical Justice etc.
- To complete the feedback form after each visit and return it to the stated email address as soon as possible
- To immediately seek guidance and advice from the group coordinator if any difficulty arises or you are unsure about how to proceed
- To report immediately to the group coordinator if the person you are visiting has been transferred to another removal centre or removed
- To alert Morton Hall staff if it is felt that the person you are visiting is at serious risk of self-harm (Suicide Guidelines will be provided on Induction)

#### **Other duties**

- Whenever possible, to attend volunteer meetings to support each other and develop your skills and knowledge (recommended)
- To inform the group coordinator of any change in your availability as soon as possible
- To act responsibly towards the client, the visitor group, Morton Hall IRC and staff at all times

For more information, please visit the website or email [mhdvg1@gmail.com](mailto:mhdvg1@gmail.com)